

Medical Case Management

What is a Medical Case Manager?

A Medical Case Manager is a link between you and your community resources. They are knowledgeable about what services are available to you and can assist you with application processes.

How do I find a Medical Case Manager?

You can call us or go on-line using the QR code below:



To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email civil.rights@doh.wa.gov.

Contact Information

Client Services
Early Intervention Program
PO Box 47841
Olympia, WA 98504-7841

Email: Ask.EIP@doh.wa.gov

Website: www.doh.wa.gov/HIVcare

Main Line: 360.236.3426

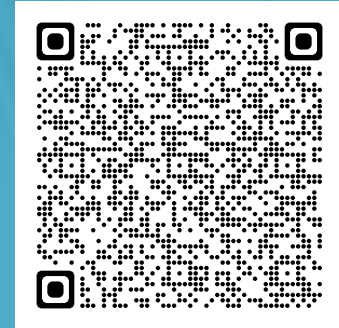
Toll Free: 877.376.9316

Fax: 360.664.2216



Early Intervention Program (EIP)

Client Services works to provide people living with HIV in Washington State equitable access to quality, lifesaving healthcare.



DOH 430-025 July 2023

Eligibility Requirements

Health Insurance Premiums

What can EIP pay for?

Insured and Uninsured Clients are Covered

EIP can provide services for eligible clients that are either insured or uninsured. Clients that have insurance can be covered by EIP as their secondary insurance provider. Clients that do not have insurance (uninsured) can be covered by EIP as their primary insurance provider.

Prescription Medications

EIP has an open formulary for insured clients and pays co-pays after primary insurance. EIP has a limited HIV related formulary for uninsured clients.

Medical, Mental Health, and Dental Care Costs

EIP pays for medical, lab, mental health, and dental care costs that are on our approved services lists. Services must be provided by an EIP contracted provider.

Contracted Providers and Approved Services Lists:



EIP can pay for the monthly cost of your insurance.

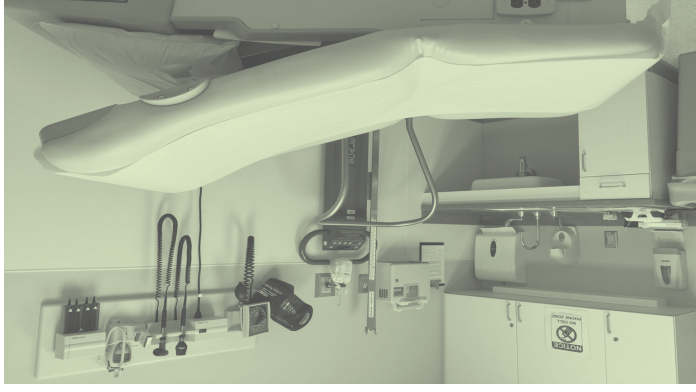
Plans we pay for include:

- Qualified Health Plans - Exchange
- Individual Health Plans - Non-Exchange
- Employer-Sponsored Insurance
- Medicare Part D Plans
- Medicare Advantage Part C Plans
- Healthcare for Workers with Disabilities (HWD)

Will I have to apply for other programs or benefits?

EIP must be the payer of last resort. If you are or become eligible for insurance or benefits you must apply. Examples:

- Employer Sponsored Health Insurance
- Expanded Medicaid - WA Apple Health
- Medicare



How do I apply?

*Citizenship status does not determine eligibility

- Be living with HIV
 - Live in Washington State
 - Have household*income at or below 500% Federal Poverty Level (FPL)
- *Household Includes: Legally Married Spouse, Registered Domestic Partner and/or dependent children aged 18 and younger.

Complete an application online & attach all required documentation.

www.doh.wa.gov/HIVcare

If you need assistance, a medical case manager will work with you to apply. You can find a list of case management agencies on our website listed above or contact our eligibility team at Ask.EIP@doh.wa.gov or call 360-236-3475 for assistance.