

## Mailed QR Code Letter

Date:

To:

Dear

Beginning June 1, Washington WIC participants will use the Quick Response (QR) code to buy your monthly WIC fruit and vegetable benefits and the Farmers Market Nutrition Program (FMNP) benefits at authorized farmers markets or farm stores.

Please attach your QR code to the front of your WIC Card. We also encourage you to take a picture of the QR code with your phone, if possible.

Please remember these steps to use your QR code:

1. Take your QR code, or a picture of it, to an authorized farmers market or farm store.
  - Use the WICShopper app or visit the [Washington WIC Farmers Market Nutrition Program website](#) to find a list of authorized farmers markets or farm stores.
  - Look for growers with the “WIC & Senior Farmers Market Benefits Welcome Here” sign.
  - Buy only approved, locally grown fresh fruits and vegetables, and fresh, cut edible herbs. See the website for a list of approved foods.
2. Make sure you know your 4-digit PIN. Use the same PIN as your WIC Card.
  - If you don't remember your PIN, call 1-844-359-3104 to reset it anytime, day or night. This number is on the back of your WIC card.
  - Enter the card holder's date of birth and zip code.
3. Check to see what fruit and vegetable benefits you have available.
  - Use the WICShopper App.
  - Look at the Shopping List if one is enclosed.
  - Look at your last WIC grocery store receipt.
  - Call the WIC clinic.
4. After selecting your produce, show the grower the QR code, the grower will enter the total amount for the purchase, and you approve the purchase amount by entering your PIN into the farmer's mobile device.

Please call Cascades Support at 1-800-841-1410, select ext. 2, then select 3 for any of the following reasons:

- Questions about your QR code
- Problems using the QR code at the farmers market or farm store.

Your WIC Clinic

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### **Washington WIC doesn't discriminate.**

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: <https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf>, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1. **mail:**  
U.S. Department of Agriculture  
Office of the Assistant Secretary for Civil Rights  
1400 Independence Avenue, SW  
Washington, D.C. 20250-9410; or
2. **fax:**  
(833) 256-1665 or (202) 690-7442; or
3. **email:**  
[program.intake@usda.gov](mailto:program.intake@usda.gov)

This institution is an equal opportunity provider.  
Washington WIC doesn't discriminate.

To request this document in another format, call 1-800-841-1410.  
Deaf or hard of hearing customers, please call 711 (Washington Relay) or email [wic@doh.wa.gov](mailto:wic@doh.wa.gov).



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