

What to expect

**DURING YOUR
ICAR VISIT**



Thank you for scheduling your Infection Control Assessment and Response (ICAR) consultation with the Washington State Department of Health. Our infection preventionist will do a free, non-regulatory consultation that will last approximately one to two hours. During the tele- or on-site visit, we will work with you to improve your infection prevention and control program. Our staff will offer recommendations and resources that will assist you in keeping staff and residents as safe as possible.

What should you do to prepare for your ICAR?

- Invite members of your leadership, especially those involved with infection prevention decision practices.
- Be prepared to talk about your current infection prevention program.
- Be prepared to share any questions or concerns about infection prevention resources, vaccinations, respirator-fit testing, or state and federal guidance and initiatives.
- For tele-visits, please confirm your Microsoft Teams invite via email. The invite has instructions on how to join the webinar.



What can you expect after your ICAR is completed?

Our staff will email you promptly with the following items:

- The ICAR Consultation Summary Report outlining your best practices and areas for improvement
- Recommendations and resources to address areas for improvement
- Resources such as signage for infection prevention practices
- Certificate of ICAR participation and window decal

Thank you for inviting us into your facility. Have questions?



Contact Information:

HAI-FieldTeam@doh.wa.gov
(206) 418-5500

General Information:

doh.wa.gov/icar



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To request this document in another format, call 1-800-525-0127. Deaf or hard of hearing customers, please call 711 (Washington Relay) or email civil.rights@doh.wa.gov.

The ICAR Program is a non-regulatory and complimentary service provided by the Washington State Department of Health and we will not share facility assessments with the Department of Social and Health Services unless an egregious violation is observed.